

## **Draught Troubleshooting Guide**

Even the best of draught system will encounter issues from time to time, and this can affect the quality of the beer you serve. Whether it be human error, the need for routine maintenance, or simply the need to adjust a temperature setting, many of these issues can be easily rectified once you pinpoint the cause. If you experience one of the problems below, be sure to troubleshoot by reviewing the common causes for each:

### Wild Beer (pouring fast or foamy)

1. Cooler temperature too warm. Should be between 36-38 degrees.
2. CO2 pressure above 15 PSI (this does not pertain to mixed gas).
3. Beer out of code.
4. Beer lines not cleaned.

### Flat Beer

1. Cooler temperature too cold, below 34 degrees.
2. Pressure too low, below 15PSI
3. Beer lines not clean
4. Beer glasses not “beer clean”

### Beer Not Flowing

1. Low CO2 pressure (incorrect pressure or tank is empty).
2. Shut off is in the off position.
3. Pinched beer line or CO2 line.
4. Frozen beer line.
5. Beer lines switched in cooler.

### Beer Has Off Taste

1. Beer lines are not being cleaned properly or not being cleaned at all.
2. Product out of code.
3. Bad keg.

**Still unable to rectify the problem?** If you need to speak with our Draft Manager or one of our Draft Techs during regular business hours, please call 716-651-3551 and our Receptionist Eileen will put you in touch with them.

*To schedule service calls, you may call us anytime of the day to leave a message at 716-651-3545 ext. 154.*